

Equalis Online – Participant portal of Equalis

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General information

Login and security

Everyone who registers as a participant in Equalis' EQA schemes automatically receives a user account for Equalis Online. To order additional user accounts, you need to fill in the web form "[Additional user accounts for Equalis Online](#)", which is available at Equalis' website.

The username you receive from Equalis is structured according to: LABCODE + your initials (e.g. 2909DA). If you have a common login, "XX" or "KLINIK" is used instead of your initials. The first password is an auto-generated strong password. You can always change your password yourself when you are logged in to Equalis Online. NOTE! For EQA schemes where the Tomtec program is used, we recommend you to not change the password, because then you will no longer have access to Tomtec with the new password.

If you enter the wrong password, you will be blocked for 5 seconds before you can try again. The time then increases for each time the wrong password is entered, to protect against attempted intrusions. If you have forgotten your password, you can change it via "Forgot password" on the login page. NOTE! Not recommended for participants using Tomtec.

For security reasons, you will be logged out after 60 minutes of inactivity (you will receive a reminder from the system when time is running out). Therefore, remember to always save entered information before leaving the computer.

Access to a lab or an organisation

A user can be connected to several labs or units. You can also be connected to a so-called Medical/Administrative unit, these units can administer several labs that belong together, e.g. within a region. The highest level is Administrative Unit, followed by Medical Unit, Lab and lastly Unit. It is always at the unit level that you register your results. The unit ID is called a lab code (e.g. 2909-1).

If you have several connections, the selection list "Current authorisation (several available)" is available. There you can switch from e.g. a unit "2909-1" to another unit "2909-2", or go from a unit "2909-1" to the overlying lab "2909".

Browser and software requirements

The application contains some functionality that works poorly, or not at all, in old browsers. Updated versions of Apple Safari, Google Chrome, Microsoft Edge, and Mozilla Firefox can be used without risk of loss of functionality. The application works best on larger screens, but also supports mobile devices.

The web browser must also support JavaScript and allow the storage of cookies for the web application to function.

To read reports or download instructions for use in PDF format, the browser must support viewing PDF (which all modern browsers usually do).

To be able to see certain images at Equalis Online (e.g. Virtual Microscopy) or to play video sequences, the browser must support html5 (all modern ones above usually do) and the firewall must accept the ".zif" file format.

Language

The application is available in Swedish and English. You can either choose English at the login page or if we have registered English as the language for your user in our system, you will automatically have English after logging in.

Login

Log in at Equalis' website:
<https://www.equalis.se/en/> by clicking on the padlock symbol at the top of the page.



Enter username and password at the login page. Upper- and lowercase letters are handled as different characters in the password.



Forgot password

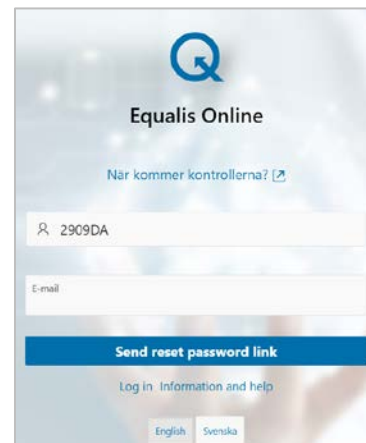
If you forgot your password, you can create a new one via "Forgot password?".

Enter both your username and registered email address. You will then be sent a link where you can create a new password.

NOTE! For EQA schemes where the Tomtec program is used, we recommend you to not change the password, because then you will no longer have access to Tomtec with the new password.

If you forgot your username or registered email address, contact Equalis:

<https://www.equalis.se/en/contact/>



Overview page

The screenshot shows the Equalis Overview page with the following sections:

- Your choices (4):** Select permission: 2909 Equalis AB UPPSALA (selected), 3134 EQUALIS testlab UPPSALA. EQA scheme: Arbeta prov och lungfunktion, Dynamisk spirometri, Endokrinologi, utredningsfall, Hematologi, maskinell klassificering av Hemoglobinopater, Lipider – noggrannhet, Myokardskintigrafi A, Patientnära ultraljud, Prostata specifikt antigen, Övriga skintigrafier A, Övriga skintigrafier B.
- Open rounds (1):** Click in the table below to get to the reply form. To open the instructions for use, click on the symbol in that column.

Art.nr.	EQA scheme	Round	Instructions	Closing date	Labcode	Name
179	Prostata specifikt antigen	2023:04		2023-08-30	2909-1	Laboratoriet
372	Arbetsprov och lungfunktion	2023:01		2023-09-24	2909-2	Equalis AB
459	Dynamisk spirometri	2023:01		2023-10-22	2909-1	Laboratoriet
459	Dynamisk spirometri	2023:01		2023-10-22	2909-2	Equalis AB
- Reports in progress (2):** Click in the table below to see registered results. In some programs an expected answer is published, then click on the symbol in that column to get to the report.

Art.nr.	EQA scheme	Round	Expected result	Closing date	Labcode	Name
386	Hemoglobinopater	2023:01		2023-06-12	2909-1	Laboratoriet
- Last published reports (3):** Click in the table below to get directly to the reports.

Art.nr.	EQA scheme	Round	Closing date
179	Prostata specifikt antigen	2023:03	2023-06-07
26	Hematologi, maskinell klassificering av leukocyter	2023:04	2023-06-07
356	Myokardskintigrafi A	2023:01	2023-04-09
14	Endokrinologi, utredningsfall	2022:03	2022-12-02
- Explanations (5):** All rows are answered, One or more row(s) are not answered*, No row is answered. *NOTE! In some programs, not all rows must be answered. If you are unsure whether everything has been answered, look through your answers again.

The overview page can be divided into five sections:

- 1) Open rounds
- 2) Reports in progress
- 3) Last published reports
- 4) Your choices
- 5) Explanations

Open rounds (1)

Here are your open rounds. Click in the table to get to the reply form and register results. To go directly to the instructions for use, click on the symbol in the column “Instructions”.

Reports in progress (2)

Here are rounds that have closed, but reports have not been published yet. Click in the table to see your registered results.

In some EQA schemes, an expected result is published, click on the symbol in that column to get to that report.

Last published reports (3)

Here are the last published reports for all your EQA schemes. Click in the table to go directly to the reports.

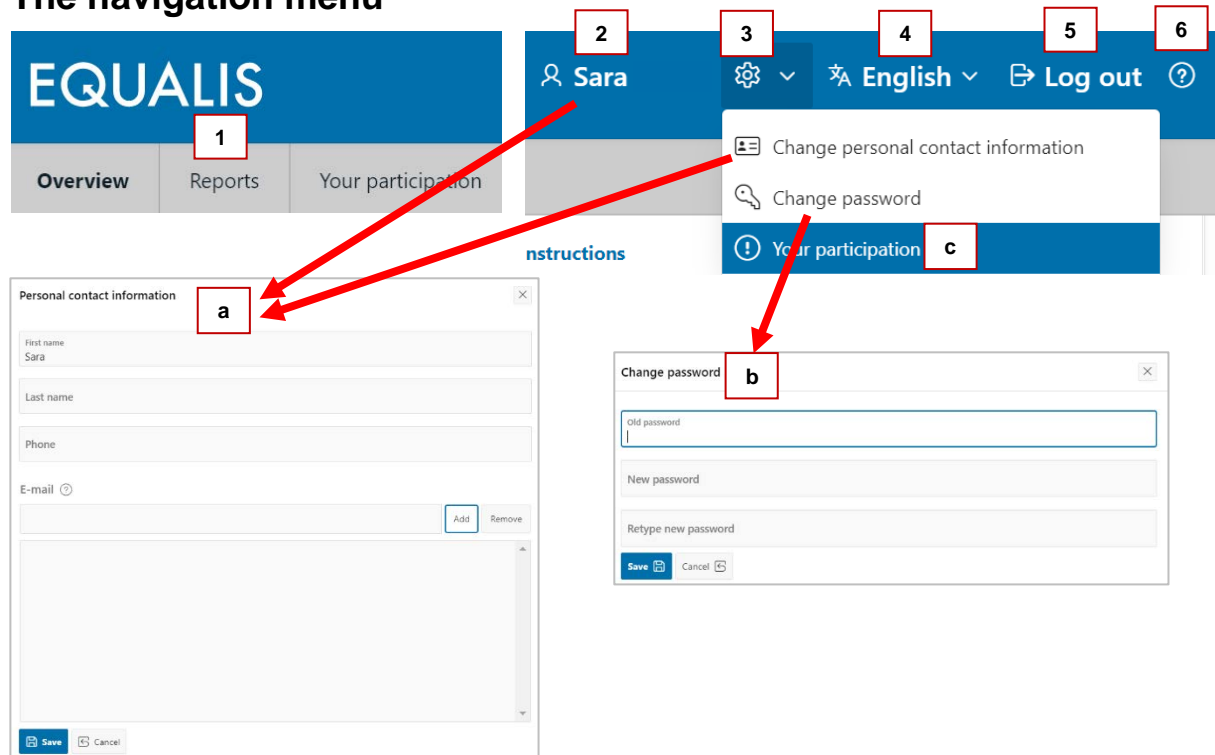
Your choices (4)

Here you can filter among your EQA schemes and labs if there are several.

Explanations (5)

Here are an explanation of symbols.

The navigation menu



The navigation menu contains:

- 1) Navigate to different pages in the application.
- 2) Logged in user. If you click on your name, you will be taken to your personal information.
- 3) The cogwheel contains features linked to your account.
 - a) Change personal contact information
 - b) Change password
 - c) Your participation (see explanation on the next page)
- 4) Current language and change language (Swedish or English)
- 5) Log out
- 6) Help

Change personal contact information

Enter your email address if not already provided and update if necessary.

Your email address is important to be able to contact you. By e-mail, you will also receive notifications about when the reports are ready to download at Equalis Online.

It is possible to enter several e-mail addresses in the personal contact information.

Your participation

Overview Reports **Your participation**

Your choices **1**

Current permission:
2909 Equalis AB UPPSALA

Your EQA schemes **2**

View users

2909 Equalis AB UPPSALA **4**

Lab./dept.
Equalis AB

PO Box
Box 977

Street address
adress2345y

Zip code
75318

City
UPPSALA

Phone
018-4903100

Fax
018-4903199

Save

Art.nr. ↑	EQA scheme
1	Plasma proteins
3	CRP
4	Proteinanalyser i urin
5	Proteinanalyser i cerebrospinalvätska
6	CDT
8	Albumin i urin, låg nivå
12	Hemoglobin A1c
13	Hb, Glucose and CRP, point of care
14	Endokrinologi, utredningsfall
20	Misbruksanalyser, screening
22	Misbruksanalyser, verifiering
24	lohexol
25	Drug monitoring

Your choices **1**

Current permission:
2909 Equalis AB UPPSALA

> EQA scheme

> Labcode

> User

Your EQA schemes **3**

Hide users

Art.nr. ↑	EQA scheme	User	User type	Labcode
1	Plasma proteins	Sara	Web	2909-1
1	Plasma proteins	Carolina	Web	2909-1
1	Plasma proteins	Hanna	Web	2909-1
3	CRP	Carolina	Web	2909-1

The page contains:

- 1) Your choices/Filter (Filter is only shown if you have more than one choice).
- 2) All EQA schemes your lab participates in.
- 3) Detailed table with users and lab codes.
- 4) Your lab's address details.

Detailed view (3)

If you click on "View users", a more detailed view is displayed with all users and lab codes linked to certain EQA schemes. Additional filters are displayed to the left, such as EQA scheme, Lab code and User.

Change address details (4)

Contact details for the laboratory/organisation can be changed directly in the fields (with the correct access). Changes are immediately displayed on the screen but will be reviewed by Equalis before being entered into the system.

Register results

The screenshot shows the 'Register results' page. On the left, under 'Your choices' (1), there are filters for 'Lab code' (2909-1) and 'Test material' (2023:02/A, 2023:02/B, 2023:02/C). The main header shows '32. DNA single nucleotide variation, round 2023:02' (2) and a 'Closing date 2023-10-06'. Below the header, there are instructions and a date selector (2023:02/A) (3). A 'Save and approve' button (4) and an 'Overview' button are visible. The main table has columns for 'Component', 'Answer opt.', 'Analysis technique', 'Instrument', and 'Comment'. The table contains several rows with '-select-' in the 'Answer opt.' column (5). At the bottom, there is a 'Date of analysis' field (6) and a 'Comment to survey' text area.

The page contains:

- 1) Your choices – with filters if multiple choices exist (Labcode, Material/Case, Named instruments)
- 2) Name of EQA scheme and round
- 3) Change of material if there are several (can also be done in the filter)
- 4) Buttons for “Save and approve” and “Overview”
- 5) Reply form
- 6) Date of analyses and text fields

Register results

Results can be of three different types, as shown in the subheading of the column.

- Num: Numerical results only
- Alphanumeric: Numeric or text (e.g. <5)
- Response opt: Fixed response options

This image shows a close-up of the 'Num' result type. The input field is labeled 'Enter a numeric result' and has a 'Num' dropdown menu above it. A hand icon is pointing to the dropdown menu.

In the reply form, you can either click in the fields to enter values or use:

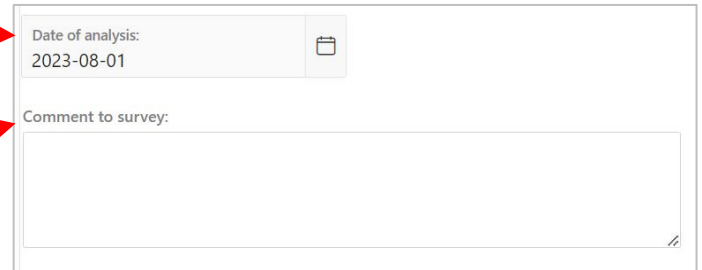
- Tab: to move to the next cell (next to or below)
- Enter: to move to the cell below

For response options, click in the field (-select- or previously selected answer). Then select one or more fixed response option in the appearing window.

This image shows a 'Results' window for the 'Response Opt' type. It contains a 'Select an option' section with radio buttons for: E2/E2, E2/E3, E2/E4, E3/E3, E3/E4, E4/E4, Blank, and Difficult to interpret result. At the bottom, there are 'Clear my answer' and 'OK' buttons.

Date of analysis

Date of analysis must be registered in several of our EQA schemes. The format is YYYY-MM-DD. Please use the calendar function instead of typing manually.



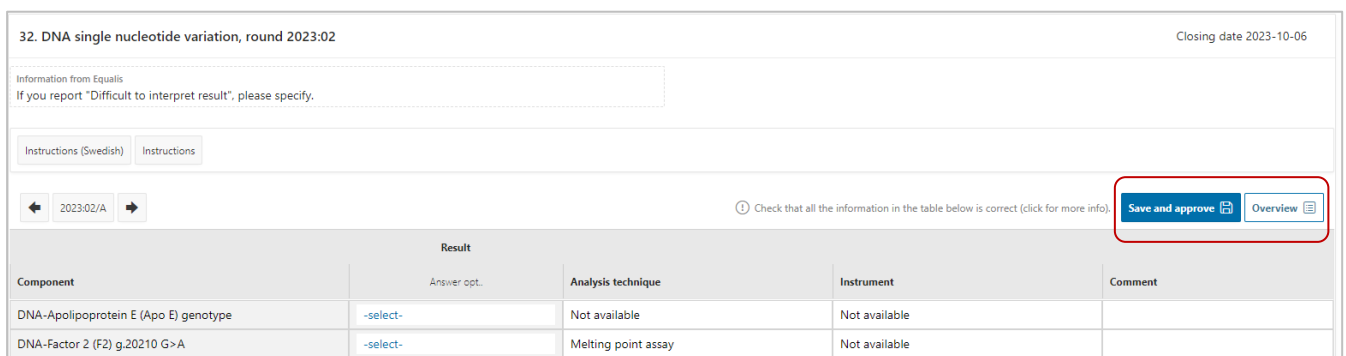
Date of analysis: 2023-08-01

Comment to survey:

Comment/text field

At the bottom of the reply form, there is sometimes an opportunity to write a longer comment about the test materials or the round.

“Save and approve” and “Overview”



32. DNA single nucleotide variation, round 2023:02 Closing date 2023-10-06

Information from Equalis
If you report "Difficult to interpret result", please specify.

Instructions (Swedish) Instructions

← 2023:02/A → ⓘ Check that all the information in the table below is correct (click for more info). **Save and approve** **Overview**

Component	Answer opt.	Analysis technique	Instrument	Comment
DNA-Apolipoprotein E (Apo E) genotype	-select-	Not available	Not available	
DNA-Factor 2 (F2) g.20210 G>A	-select-	Melting point assay	Not available	

As a participant, you are responsible that the analysis results and other associated data registered in the table are correct.

Click the button “Save and approve” to save and approve your registered answers. In case of inactivity for more than 30 seconds, registered results are saved automatically.

Click the button "Overview" to open the overview window, where you find an overview of all registered results and other information of the round (all materials/cases included). If needed, you can print the overview.

NOTE!

In EQA schemes where method information (output group, instruments, reagents, etc.) is collected, it is very important that you keep the information up to date for our reports to be correct. Change directly in the reply form if you have changed methods.

- Please answer the entire round before saving (all included materials).
- To avoid results not being saved, you will receive a message if you leave the page without saving.
- Remember that you can change registered results until closing date.

Change your own method information

Change

To change method information, eg. output group, instrument, reagent or calibrator, in an open round, click on the field you want to change (marked in red in the examples to the right) and select from the list. If none of the options fit, select "Other" and write additional information in the comment field next to list.

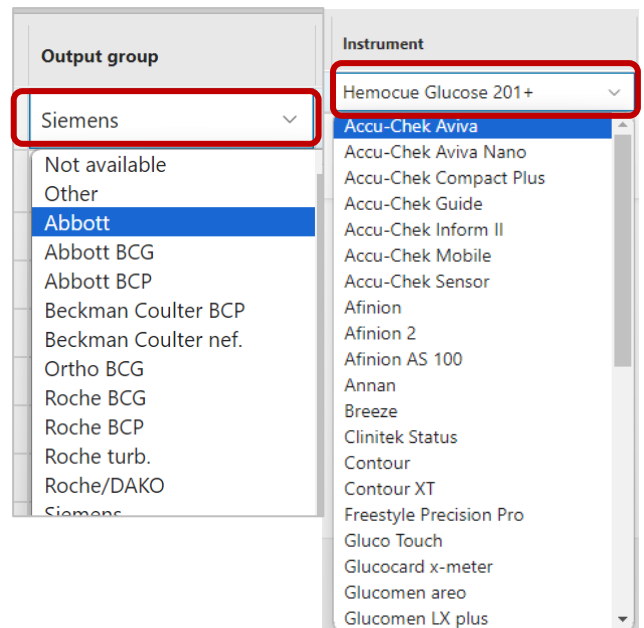
When you save, both entered results and changes in method information will be stored in the database.

For EQA schemes with multiple sample materials, the change for one component will affect that component for all materials. Thus, you only need to change e.g. the first material.

To add or remove an instrument when a round is closed, use the web form "[Addition or removal of instruments](#)" on our webpage.

Add or remove component

Addition or removal of components can only be performed by Equalis. Please use the web form "[Add or remove component](#)" on our webpage.



Reports (published reports, Excel export, files)

The screenshot shows the '24. Iohexol' report page. It is divided into four numbered sections:

- 1**: 'Your choices' (filters) - A sidebar menu with various EQA schemes, with 'Iohexol' selected.
- 2**: 'Table of reports' - A table with columns 'Round', 'Lab code/Group', and 'Report'. It lists several reports for rounds 2023-02 and 2023-01, each with a blue download link.
- 3**: 'Exportera till Excel-fil' - A section with a dropdown for 'From round' (2023-02) and 'To round' (2023-02), and a blue download button.
- 4**: 'Files and images' - A section with 'Instructions (Swedish)' and 'Instructions' links.

At the bottom, there is a disclaimer: "Conditions for the use of Excel export: Export of own results is not covered by Equalis accreditation and does not replace Equalis PDF reports. The export is a supplement to facilitate participants' work with Equalis results. The Excel file is not read-protected. Equalis therefore cannot take responsibility for the data in the file being unaltered after downloading."

The page contains:

- 1) Your choices – Filters
- 2) Table of reports from selected filter options
- 3) Export your results to an Excel file (enabled for some EQA schemes)
- 4) Files and images (e.g. instructions for use for the round)

Reports

Go directly from "Last published reports" on the overview page or use filters for EQA scheme and round. Open the individual reports by clicking on the blue links or download all reports for a round as a zip file using the button below the table.

Excel file

Use the EQA scheme filter and then select which rounds to export.

Files and images

Click the gray button to open the file.

About the reports

The reports are in PDF format. If needed, you can print them on paper or save them on your own computer. For each round, the following reports are normally displayed:

- *Overview*: Presents a summary of all participants' results. The file name ends with "Overview".
- *Individual results report*: The laboratory's own results report. Available in different versions depending on the EQA scheme. The file name and the report always contain the participant's lab code and ends with "Resultatrapport."
- *Report comment*: Contains a summary comment from Equalis. The file name ends with "Report_comment".

Archiving

The reports are available on Equalis Online for up to four years, unless otherwise notified. It is possible to order archived reports from Equalis.

Support and help

On the login page and via the page “Support and help” logged in at Equalis Online, there are links to support and help.

Errors

If Equalis Online does not work as it should, please first read "Help and information" and “Support and help”. Contact [Equalis](#) if the error cannot be solved.

Updates

Equalis Online is developed and updated continuously. Information about updates and other important information are posted under "Version changes", which you can find via the page “Support and help” above.

